



Since 1868

To Our Customers:

On Feb 16th, 2026 our supplier of Hydrofluorosilicic Acid (HFS), ICL, informed us of their intent to abruptly exit the US market for the product. As you may know, our supplier of this product is located in Israel. They have advised us that they have been severely impacted by the war in the Middle East and have lost a large part of their workforce as a result of those individuals being called into active military service.

Over the last year, ICL has experienced production problems related to these staffing issues and has decided to forego operations that allow them to provide us this product in the United States. Please note that we have made diligent attempts to find other suppliers of Hydrofluorosilicic Acid and have been unable secure a new source of this product. You may be aware that there is an industry wide shortage of material in the market and no suppliers have been willing to provide it to us at any level.

This action by our supplier to exit the marketplace has caused Coyne Chemical to declare a Force Majeure, effective immediately, as we are unable to meet our customers' need for Hydrofluorosilicic Acid (HFS).

We apologize for this incident and any inconvenience it may cause. As we noted earlier, this was not expected nor foreseen by Coyne Chemical. We are informing you as soon as we have learned of the cessation of supply from ICL and of the inability of other providers to supply product.

We appreciate your business and will continue to work diligently to search for alternative solutions to support your requirements.

Sincerely,

Thomas H. Coyne, Sr.

President / CEO

George S. Coyne Chemical Co., Inc.

George S. Coyne Chemical Company, Inc.

PHONE 215-785-3000 FAX 215-785-1585



3015 State Road, Croydon PA 19021

ORDERS orders@coynechemical.com