

Complaint Report

Confirmation

You have successfully submitted your complaint. We will review your complaint and take appropriate action as necessary. If you provided contact information, it is possible that we may contact you or any other involved parties you entered for additional details.

Confirmation Information

Submission Date: 6/23/2023 4:58:03 PM

Confirmation Number: KFZFU-0E5PF

Your Information

Name: Ms. [REDACTED]

Address:
[REDACTED]
[REDACTED]

Daytime Phone Number: [REDACTED]

Other Phone Number:

Your Email Address: [REDACTED]

Patient Information

Name: [REDACTED]

Date of Birth: [REDACTED]

Relationship to Patient: Parent

Practitioner/Respondent Information

Name: Delores E Brown

License MD #2012-00089

Primary Practice: Jacksonville, NC 28546

Specialty: Psychiatry

Licensee's Phone Number:

Incident Information

How did you hear about the NC Medical Board? Other Agency

The Board does not regulate billing/fee/insurance issues.

Narrative: 1. Refusal to speak to me (my son's guardian) about my son's care ie-medication changes, concerns and treatment. Staff would just say "she's going to do what she's going to do", "she doesn't speak to parents", "she knows what she's doing and she'll do that". 2. Medication changes without consent. His nurse called and told me his doctor wanted to prescribe him Latuda for his mood and Intuniv for "sensitivity to noise". I consented to Latuda, not Intuniv due to a prior bad reaction. I asked (numerous times) that only one change be made to his medication regime at a time so we can accurately pinpoint what is working and if he is having side effects. 3. Abrupt "cold turkey" stopping of current medication regime without consent or informing me, causing him withdrawal from multiple medications. This had horrific effects on him. 4. Continued and unnecessary IVC hold after stabilization. Clinician (communicating through dr) said he was being held due to behaviors such as "speaking out of turn, continued talking, speaking loudly, impulsivity etc" All ADHD behavior due to discontinuation of ADHD med without consent. Clinician said Vyvanse and Adderall were discontinued due to impulsiveness. No explanation for discontinuing Seroquel. These are not IVC behavior that constitute instability. 5. After asking dozens of times

and speaking to the director, Dr reluctantly called me. I asked about his continued hold despite not feeling suicidal for the duration of his stay. Lied to me about suicidal ideation, could not tell me why he was held currently. Contradicted herself numerous times and told me she "didn't feel" like discussing his behaviors with me. Denied he was being sexually harassed despite complaining to numerous staff about the problem for days, by him and me. She said he needed to continue the hold for behaviors she refused to tell me, then said he was doing just fine and agreed to discharge the following day just moments later. **I recorded all the conversations.** 6. I firmly believe she is holding patients longer than necessary for insurance money and getting kickback from pharmaceutical companies for prescribing Latuda. Numerous parents and even adult patients claim cold turkey stopping of current meds and prescribing of Latuda. 6. Dx of Disruptive mood disorder despite these episodes not happening over a long period- at least 12 months 7. My son had horrible scary side effects and asked to be taken off medication. She refused and gave another medication

Is this an issue pertaining to obtaining medical records? Yes

Have you submitted a medical record release form to your provider? Yes

Is this an issue pertaining to obtaining a signature on a death certificate? No

Is this complaint based on sexual misconduct by a medical provider? No

When did this event occur? 6-12-2023 through 6-22-2023

Full name of practice or hospital where this event occurred: Brynn Marr Hospital

Address: 192 Village Drive
Jacksonville, NC 28546

Have you contacted the licensee about your concerns? No

What would you consider to be a fair resolution to your complaint? (The Board cannot assist with compensation) I do not think she should be licensed to practice. She is harmful. She didn't get medical care for son after assault and showing signs of a concussion, after i asked he see a med dr numerous times.