

**Oct. 13, 2023**

Atrium Health is continuously evaluating how we can best serve our patients and ensure equity in access to high quality care for all members of our communities. As part of our journey in making health care more affordable, and in advance of our combination, we stopped filing liens in November 2022 as a means of collecting unpaid debts owed by patients. As part of the third-largest nonprofit health system in the country, we are working to align and unify our policies throughout our enterprise to offer best-in-class financial assistance programs for those most at risk the communities we serve. We expect to have more specific details in the months ahead.

**Important to note:**

1. We don't turn away anyone needing medical care, regardless of their ability or inability to pay for their care.
2. We have a generous financial assistance policy, with free and reduced-price care available for those who qualify. An average of 400 patients each day are pre-qualified for financial assistance and never receive a bill for the care we provide, totaling over \$484 million each year.
3. When patients accumulate bills, when provided with the proper information, we can help them identify resources to help them resolve – or even eliminate their debt.

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**Atrium Health**

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